

University Library Advisory Council

Meeting #3: Thursday April 18, 2013

Present: C. Eilers (Chair), J. Adlington, G. Beck, J. Benn, D. Earn, R. Cossa, V. Lewis, N. Galleguillos, J. McDermitt, D. Trebych, G. Ullal

Guests: D. Kemper, R. Moore, G. Mircea

1. Welcome and Introductions (C. Eilers)

2. New Librarians

- a. **Gabriela Mircea (Digital Repository Librarian)** is responsible for building the technical infrastructure for describing and preserving digital content.
- b. **David Kemper (Digital Experience Librarian)** is responsible for enhancing the library's myriad of web interfaces. Stressed the importance of adopting a technology, not because it is popular, but because it will be used.

3. **Respect:** Rhonda Moore (Manager of the Lyons New Media Centre) introduced a new video promoting positive behaviour in the library. The video is available on the public website at: <http://library.mcmaster.ca/news/22407>

4. Updates from the Acting University Librarian (V. Lewis)

- a. **Library Symposium** – 125 participants attended the event on Friday March 1. Audience included 30 McMaster faculty and guests from Brock, Carleton, Guelph, Laurier, Ryerson, Trent, York, Western, University of Toronto, Sheridan College, Mohawk College and Hamilton Public Library. Slides available on DigitalCommons at: <http://digitalcommons.mcmaster.ca/lookingforward/>
- b. **Budget** – V. Lewis and Library Administrator M. Mastragostino presented the Library's budget to the University Budget Committee on February 27, 2013. Projected that we would finish the 2012/13 year with a \$488K surplus (based on one-time salary savings), but with significant deficits in 2013/14 and 2014/15. Submission included a \$100K reduction in information resource purchases in year 1 and a further \$150K reduction in years 2 and 3.

Submitted a proposal for re-investment in the University Library phased in over a 3-year period. Will hear the results of that application in June.

- c. **New positions** – Will be posting 4 critical new positions
 - Archival Assistant – to assist with processing new archives
 - Learning Support Librarian – to provide leadership for our instruction program (including face-to-face and online components)

- Mills Services Librarian – to lead service delivery in Mills
 - Thode Services Librarian – to lead service delivery at Thode
- d. LibQUAL** –The Library has recently conducted LibQUAL, a standardized online survey of user satisfaction. Response rates were considerably higher than the previous run. Results coming soon.
- e. Faculty Member in Residence** – Dr. Brian Detlor (Information Systems) has agreed to devote a portion of his research sabbatical to supporting some high-level Library projects. Will include a textual analysis of LibQUAL results.

5. Members' Queries - NONE

6. Selection Process for University Librarian (C. Eilers)

Position has been advertised widely in Canada, the U.S. and abroad. The consulting firm has identified a significant number of potential applicants. Are now doing preliminary interviews to present a short list. Hoping to have interviews in late May or early June.

7. Preparations for ULAC 2013/2014 (C. Eilers)

Reviewed the membership list and terms of office. Agreed that the University Librarian and current Chair will ask faculty Deans to fill any vacant seats (by August 1). Members interested in continuing for another term (or even a single year) are asked to speak to V. Lewis or C. Eilers. V. Lewis will talk to the Provost about the best strategy for identifying the next chair.

8. Other Business?

- a. e-Book Survey:** J. Adlington described a 7-question survey currently being run on e-books. Have already received responses from close to 30% of all McMaster faculty. Seeing dramatic variations in opinion by faculty. The library was cautioned not to be too influenced by negative comments about e-books from individuals who may not have used them for some time.

9. Next meeting / adjournment

The chair thanked the members for their service throughout the year. The next meeting will be held in September or October 2013.